

# Impact of Library Services

This short survey is to collect information about the value of library services. The questions were developed by a Value and Impact task and finish group working for NHS libraries in England (part of the NHS Knowledge for Healthcare framework). The data you provide will help us understand and demonstrate the contribution of library services.

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## 1. You recently used the library service for:

Current awareness or alerts	<input type="checkbox"/>
Literature search or evidence search	<input type="checkbox"/>
Supply of an article, book or document	<input type="checkbox"/>
Training or e-learning	<input type="checkbox"/>
Access to electronic or print information	<input type="checkbox"/>
Clinical or outreach librarian service	<input type="checkbox"/>
Study space	<input type="checkbox"/>
IT facilities	<input type="checkbox"/>
Journal club	<input type="checkbox"/>

**2. From that single use of library services or resources how did you use, or how might you use, the information, knowledge or skills gained? (Tick any that apply)**

	Have Used	Probably will use
Personal or professional development	<input type="checkbox"/>	<input type="checkbox"/>
Direct patient care	<input type="checkbox"/>	<input type="checkbox"/>
Teaching or presentations	<input type="checkbox"/>	<input type="checkbox"/>
Sharing information with, or advising, other staff or colleagues	<input type="checkbox"/>	<input type="checkbox"/>
Patient information, advising or educating patients, clients or families	<input type="checkbox"/>	<input type="checkbox"/>
Developing guidelines/ guidance/ pathways/ policies	<input type="checkbox"/>	<input type="checkbox"/>
Audit	<input type="checkbox"/>	<input type="checkbox"/>
Research	<input type="checkbox"/>	<input type="checkbox"/>
Organisational/ service development/ business planning	<input type="checkbox"/>	<input type="checkbox"/>
Legal or ethical questions	<input type="checkbox"/>	<input type="checkbox"/>
Commissioning or contracting	<input type="checkbox"/>	<input type="checkbox"/>
Publication	<input type="checkbox"/>	<input type="checkbox"/>
None of the above	<input type="checkbox"/>	<input type="checkbox"/>

**3. From that single use of library services or resources how did the information, knowledge or skills gained help? (Tick any that apply)**

Confirm prior knowledge or refresh my memory	<input type="checkbox"/>
Gain new knowledge	<input type="checkbox"/>
Generate new ideas	<input type="checkbox"/>
Update skills	<input type="checkbox"/>
Gain new skills	<input type="checkbox"/>
Improve my confidence	<input type="checkbox"/>
Save my time	<input type="checkbox"/>
None of the above	<input type="checkbox"/>

**4. Did your use of library resources or services contribute to any of the following impacts? (Tick any that apply)**

	Had an immediate contribution	Probable future contribution
Reduced risk or improved safety	<input type="checkbox"/>	<input type="checkbox"/>
Improved the quality of patient care	<input type="checkbox"/>	<input type="checkbox"/>
Saved money or contributed to financial effectiveness	<input type="checkbox"/>	<input type="checkbox"/>
More informed decision making	<input type="checkbox"/>	<input type="checkbox"/>
Contributed to service development or delivery	<input type="checkbox"/>	<input type="checkbox"/>
Facilitated collaborative working	<input type="checkbox"/>	<input type="checkbox"/>
Contributed to personal or professional development	<input type="checkbox"/>	<input type="checkbox"/>
None of the above	<input type="checkbox"/>	

## 5. What is your main role?

If it is unclear which option your role fits into you can check the guidance (right click on the link and open in a new window or check online) [http://content.digital.nhs.uk/media/11198/Appendix-A-Staff-Group-Definitions-v40/pdf/Appendix\\_A\\_Staff\\_Group\\_Definitions\\_v4.0\\_Final.pdf](http://content.digital.nhs.uk/media/11198/Appendix-A-Staff-Group-Definitions-v40/pdf/Appendix_A_Staff_Group_Definitions_v4.0_Final.pdf)

Additional Clinical Services	<input type="checkbox"/>
Administrative & Clerical	<input type="checkbox"/>
Allied Health Professionals	<input type="checkbox"/>
Estates & Ancillary	<input type="checkbox"/>
Healthcare Scientists	<input type="checkbox"/>
Medicine & Dental	<input type="checkbox"/>
Nursing & Midwifery	<input type="checkbox"/>
Scientific & Technical	<input type="checkbox"/>
Students	<input type="checkbox"/>