

## SECONDARY DRIVER

(Aim is KfH vision and primary driver is 'proactive, customer focussed services')

## TERTIARY DRIVERS

## INTERVENTIONS

**Deliver an equitable core service offer**

Define the core service offer

Advocate and mandate the core service offer

Develop resources, skills and attitudes to support delivery of the core service offer

Promote and embed the core service offer

Gain understanding of current variations in LKS provision

Gain HEE agreement on what is core, who is core, what is acceptable variation

Develop draft CSO for consultation with LKS staff, HEE and other stakeholders

Include LKS in HEE Quality Framework and reference CSO in the LDA

Ensure new LQAF reflects the CSO, define relationship between CSO & LQAF

Gain endorsement for LKS role in supporting productivity, quality, safety and efficiency gains (Carter Review)

Gain endorsement from other ALBs, professional bodies and regulators

Engage with Trust Boards to advocate CSO

Develop equitable funding model which includes incentives for collaboration

Design and promote collaborative delivery models

Promote cross-sector LKS collaboration in CSO delivery and signposting

Develop national products/services/protocols for local delivery e.g. shareable current awareness, e-learning objects, promotional materials, signposting checklists, charter for students on placement

Make case for more LKS staff embedded in clinical and practice settings

Further streamline back office functions

Engage with LKS workforce to embed CSO in NHS- and HEI-managed LKS

Build core offer into SLAs with wider workforce organisations

**Key to font colours:**

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