

# Collaboration



Making use of networks and communities of practice around key business processes and subject areas, to link people across the NHS and beyond, so that knowledge is shared and re-used widely.



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*“Communities of practice are groups of people who share a concern, a set of problems or a passion about a topic and who deepen their knowledge and expertise by interacting on an ongoing basis”*

Etienne Wenger

Networks enable people in similar roles or who share an expertise to connect together and collaborate, in person or virtually. They provide a means for peers to work together, share work challenges, exchange practical insights, and build common practice.

They build knowledge bases. They provide a means for identifying the right person to talk to and a means to access the corporate memory.

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KM Toolkit: <http://kfh.libraryservices.nhs.uk/knowledge-management/>

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