

Introduction to the refreshed Value & Impact Toolkit

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Developing people
for health and
healthcare

www.hee.nhs.uk



Questions?

Please use the chat as we go along.

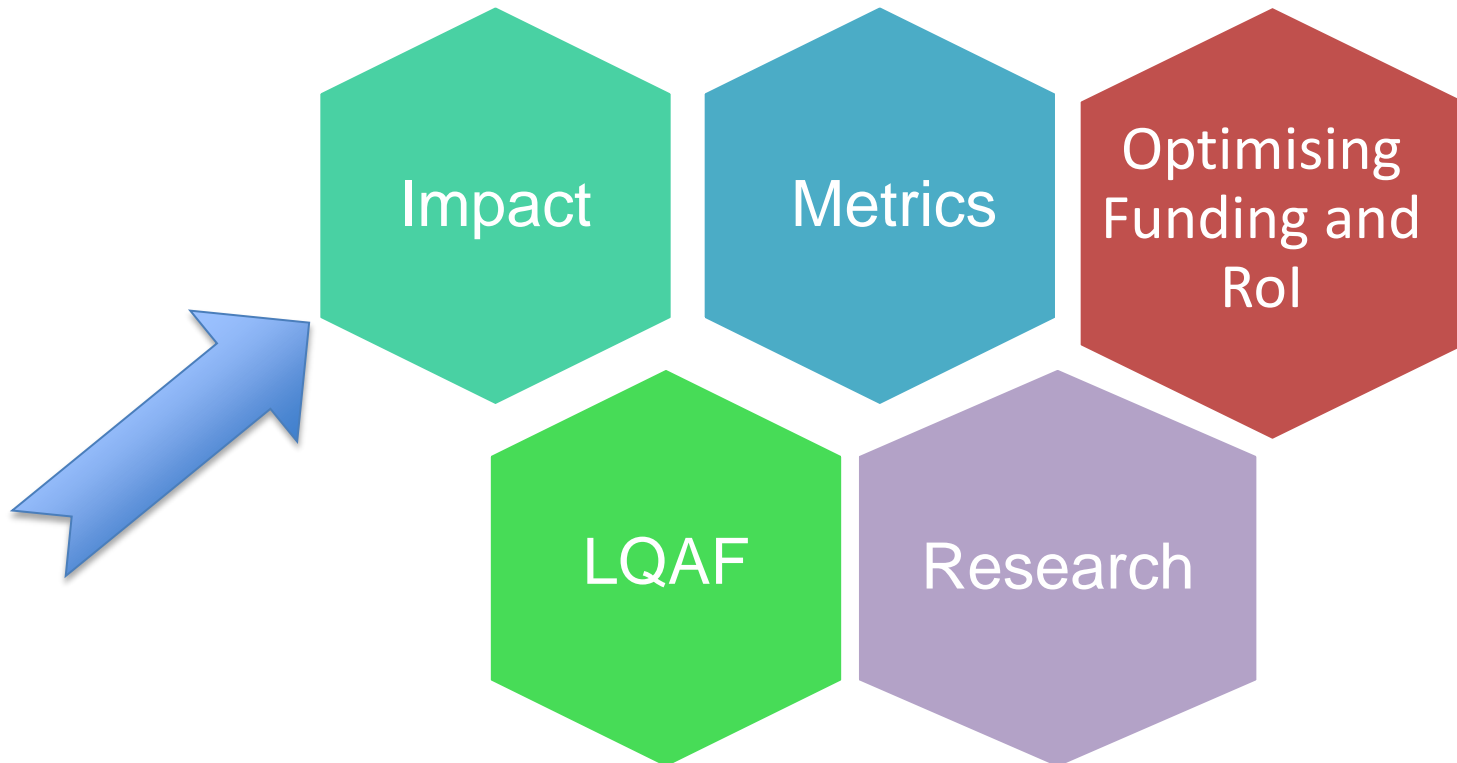
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Old toolkit

- http://www.libraryservices.nhs.uk/forlibrarystaff/impactassessment/impact_toolkit.html
- Now archived

Quality & Impact: Clare Edwards



Value & Impact

Task and Finish Group

- Jenny Turner – East Sussex Healthcare NHS Trust (Chair)
 - Stephen Ayre – George Eliot Hospital NHS Trust
 - Alison Brettle – Acting Director PG Research, University of Salford
 - Douglas Knock – King’s College Hospital NHS Foundation Trust
 - Rebecca Mitchelmore – Isle of Wight NHS Trust
 - Susan Smith – Mid Cheshire Hospitals NHS Foundation Trust
 - Sophie Pattison – Royal Free London NHS Foundation Trust/UCL
 - Dominic Gilroy – Health Education England – Yorkshire & Humber
-plus an enthusiastic and responsive Reference Group

T&F Brief and Definition

Brief

- refreshing and renewing the existing impact toolkit
- ensure suitability for use in identifying non-clinical impacts

Definition of Impact

“Difference or change in an individual or group resulting from the contact with library services”

ISO 16439:2014 Information and documentation — Methods and procedures for assessing the impact of libraries

Planning

- Scoping literature search
- Analysis of fully compliant LQAF submissions for 1.3c
- SurveyMonkey analysis of use of current impact tools by NHS LKS
- Thorough and meticulous mapping of the outcomes of the above

Outputs

- Revised Generic Questionnaire and Interview/Case Study documents
- Mapping Toolkit – also providing access to other useful resources
- Recommendations for future work

What next for the Value and Impact Task and Finish Group?

Roll out and marketing

- Meetings, events, e-mails, blogs etc

Collation

- Mechanisms for providing Generic Questionnaire nationally
- National collection of questionnaire results and case studies
- Streamlined mechanisms linked to LQAF

Updating

- Identifying a mechanism for keeping the toolkit up-to-date and evidence based

Case Study Submissions

We are keen to collect case studies of the impact of NHS LKS for advocacy and promotion purposes

Please share your case studies using the form below.

Please ensure that you have gained consent for the use of any personally attributable information and quotes.

Name of organisation:

Contact e-mail:

Select region:

Title of Case Study:

Sector:

Group impacted:

Impact Type(s):

- Contributed to personal or professional development
- Contributed to service development or delivery
- Facilitated collaborative working
- Health Information for Patients, Carers and the Public
- Improved the quality of patient care
- Mobilising evidence and organisational knowledge
- More informed decision making
- Productivity and efficiency
- Reduced risk or improved safety
- Saved money or contributed to financial effectiveness

If you feel there is an impact missing please [contact us](#)

I have consent from individuals referred to in this case study to share details nationally for advocacy and promotion: Please tick to confirm

Please upload your case study

Word Verification:

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FAQ



The Toolkit

- <http://kfh.libraryservices.nhs.uk/> under *Value and Impact Toolkit* then *KfH Impact Tools*

