

Knowledge for Healthcare Strategic Briefing December 2016

Thank you for your continued involvement in the Knowledge for Healthcare programme of work and for your comments and feedback on the pilot issue of the Knowledge for Healthcare Bulletin. The Library and Knowledge Services Leads have decided to issue a strategic briefing that brings you the latest news relating to Knowledge for Healthcare.

Season's Greetings and Best Wishes for 2017.

NHS Library and Knowledge Services in England Policy

The [NHS library and knowledge services in England Policy](#) was approved by the Health Education England Executive on the 29th November 2016. The policy sets out for the first time our approach to delivering on the key objective of enabling access to knowledge and evidence for healthcare decision makers.



#AMillionDecisions

There was a [recent announcement](#) concerning an upcoming joint campaign by Health Education England (HEE) and CILIP, the [Chartered Institute of Library and Information Professionals](#), highlighting the multiple beneficial outcomes when health service providers work closely with their library and knowledge services.

Look for more information about #AMillionDecisions, due to launch in late January 2017. Updates will be published on both the [HEE website](#) and at www.cilip.org.uk/amilliondecisions where further guidance will be available outlining how you can become actively involved.

HEE and CILIP are campaigning for decisions in the healthcare sector to be fully evidence-based, calling on government and health service providers to employ and make use of the skills of librarians and knowledge specialists in meeting their obligations under [The Health and Social Care Act 2012](#).



New Content in the Ideas Bank

The popular [Ideas Bank](#) developed by the Public and Patient Information task and finish group to help health libraries address the information needs of patients and the public has now been fully updated with a range of initiatives from around the country and updates on existing themes. Whatever your setting, size of service, or type of organisation, we hope that all libraries will find inspirational and achievable ideas to explore. A key initiative to join in with is [Health Information Week](#) (#HIW2017 runs from 3-9 July 2017).



Audit of NHS funded Library and Knowledge Services

The final report from CIBER Research Ltd was received in September and together a co-branded "Findings and recommendations report" has been produced. There are 27 recommendations covering 6 areas: quality improvement, funding models, our relationships with HEIs, value for money, local Library and Knowledge Services and partnerships.

All HEE audit reports have to go to the HEE Audit Committee, accompanied by a 'management response' to the recommendations. Over the last months the LKS Leads have drafted the management response, mapping the recommendations to existing Knowledge for Healthcare work programmes, identifying new work programmes and nominating leads. This will go to the Audit Committee in the New Year.

Patrick Mitchell (Regional Director HEE South and the Senior Responsible Owner for Knowledge for Healthcare) has asked Colin McInnes (Director of Finance for HEE South) to lead on the work to consider the funding model recommendations. He will bring a new group together in January to support this work.

Library Quality Assurance Framework Processes for 2017

A new quality process for NHS Library Services is scheduled to be introduced in 2018. The Knowledge for Healthcare LQAF Task and Finish Group was asked by the LKS Leads to propose an interim LQAF process for 2017, and it has been agreed that next year's process will focus on five core criteria on which all services will need to provide evidence.

The core criteria for 2017 have been selected largely based on their relevance to the Knowledge for Healthcare programme. They are:

- 1.1c The LKS works with other organisations and agencies across the local health community to modernize and develop services to meet customer needs, expectations, and choice.
- 1.3c The positive impact of LKS can be demonstrated.
- 5.3h LKS support clinical and management decision making.
- 5.3l LKS are developed to support information provision for patients and/or the public
- 5.4a Members of the LKS team are actively involved in the creation, capture, sharing, utilization, or reuse of knowledge in the organisations served.



Library Management Systems

Work has begun to review library management systems currently in use by NHS libraries across England to identify potential opportunities for streamlining and cost savings in support of the following Resource Discovery drivers and interventions identified in the Knowledge for Healthcare Strategy:

- Investigate the options and costings of a collaborative nationwide document supply and interlending service.
- Undertake an options appraisal with a view to building a business case to procure and implement a single library management system for NHS managed libraries.
- Widen the routes of discovery to NHS procured resources.

If you have any comments on this briefing, please email HEE.knowledgeforhealthcare@nhs.net

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