Health and wellbeing opportunities in libraries: experiences from the Doncaster NHS and Public Library partnership

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#HIW2017
Our Services and Partnership:

KLISH: supporting effective clinical and health management decision making, improving the patient experience, and the health and wellbeing of Trust staff.

Public Libraries: supporting Public Health and Wellbeing, e.g. through reading, digital access, events and activities, volunteering, added value (yoga classes etc.).

Two distinct services, but with identifiable crossovers:

Health information and literacy & enquiry-handling
Supporting wellbeing across the borough/s
Maximising our common skills-sets and focus
Doncaster and Bassetlaw Knowledge, Library & Information Service: Health information partnership our way

LQAF 5.3i (and 1.2c)

Knowledge for Healthcare: Patient & Public Information

CQUIN: Improving the health and wellbeing of NHS staff

Universal Health Offer
Knowledge for Healthcare Vision Statement:
NHS bodies, their staff, learners, patients and the public use the right knowledge and evidence, at the right time, in the right place, enabling high quality decision-making, learning, research and innovation to achieve excellent healthcare and health improvement.

LQAF 5.3I states: “Library/knowledge services are developed to support information provision for the patient and/or the public.”
The revised criteria state that “from 2017, all NHS-funded library/knowledge services will be expected to evidence some level of direct or indirect contribution to patient and public information”.

We Care
Dementia books prescription scheme launched
Always knew libraries were the answer

DBTH Libraries @DBHLib
It's #HiW2017 - and we are supporting the launch of the #ReadingWell long term conditions collection @DBH_NHSFT - come & pick up a leaflet

12:46 PM - 6 Jul 2017 from Doncaster, England
CULTURE: NEW MULTI-MILLION POUND HOME UNVEILED FOR LIBRARY, GALLERY AND MUSEUM

A £15M FUTURE

- New use for landmark former girls’ school
- Prestigious national exhibitions set to visit
- £3m grant boosts arts

SEE PAGES 5, 6 & 7
Our vision and direction for public library services, focussing on:

- Quality partnerships i.e. ‘achieve more together, not in isolation’
- Lead from the front, punch above our weight
- Focus on inequality, 4 literacies, and inclusion
- Growth through new models
- Focus on expertise in business and commissioning
- Focus on robust evidence base, clear performance and outcomes.
This then links to:
Doncaster Libraries Strategy, and Health and Wellbeing:

- HWBB
- Public Health, CCG
- Health Alliances
- Focussed Partnerships: MacMillan, RDaSH, Living Well
- Resources, Staff Training & CPD, Staff Expertise as community asset
- Government Drivers
- Local Borough Plan and Priorities
SCL Universal Health Offer

- Strategy which expresses the public library contribution to the positive health and well-being of local communities.
- A commitment to provide a range of services including public health information and promotion, sign posting and referrals as well as creative and social reading activity.
- The Books on Prescription offer, a key element of the health offer, has been developed in partnership with The Reading Agency.
Reading Well Books on Prescription

- Reading Well Books on Prescription collections:
  - Adult common mental health conditions
  - Dementia
  - Young People’s mental health (Shelf Help)
  - Long term conditions (launched 03.07.17)

- [https://readingagency.org.uk/adults/quick-guides/reading-well/](https://readingagency.org.uk/adults/quick-guides/reading-well/)
Partnership working – the Doncaster way

Libraries in Doncaster are supported in this by help and support from the Knowledge, Library & Information Service at Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust

- Provision of a Health & Wellbeing and Patient Information site on the Knowledge & Information portal
- Health Information Workbook for public library staff to help them find their way around this site
- Training sessions for public library staff
- Health Information enquiry service
- Creating reading lists / specialist health reading lists
DBTH Knowledge & Information Portal

http://www.netvibes.com/dbhlibrary#Health%26Wellbeing%2FPatient_Information
DBTH Health Information Workbook
Health and Wellbeing: Books on Prescription/Mood Boosting Books
and in return the Trust receives...

Health Information Collection  
Leisure Library for Trust staff and patients  
Quick Reads  
Summer Reading Challenge  
Ready-made links with public health  
Cultural & Heritage events and activities  

With the help of Trust volunteers – ward library service on 3 sites  
Open access PCs
Considerations for Us / Next Steps:

- Joint commissioning of event, resource and research programmes
- Investment and Growth
- Increased QA / CPD
- Community Co-Production and Capacity Building
- Ongoing and improved business management and comms
Considerations for You

- Consider ways of getting in touch with your public/health library – opportunities for partnership working
- Signposting to health information; enquiry service; shared activities
- The Reading Well Scheme – why not follow up direct with The Reading Agency (mailing lists, resources, leaflets)
- Use of social media – get to know the hashtags of your local public health team, CCGs, Healthwatch, etc. – you can then alert them to relevant information
Contact Details

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