

Key aspects of role:

- Providing information to patients, families, staff and visitors by managing walk-in patient information points and handling enquiries.
- Providing relevant and appropriate information about conditions and treatments directly to patients.
- Engaging with Trust staff to produce patient information policies and assist with the provision of locally produced information for patients and the public.
- Proactively offer information services at meetings which address patient care, research, safety and quality.

Impact of role:



Health Education England

Librarian invaluable in developing a resource for patients

We were keen to develop a resource for patients to ensure that those living with and beyond cancer get the information and support they need to lead as healthy and active a life as possible, for as long as possible.

"It has been invaluable to have a librarian involved in the cancer manual project; she has been the thread that pulls the project, and us, all together. With her knowledge and experience she has ensured we are guided in the right direction with solid foundations in researching in and around our subject, gaining clarity on various points and having a clear vision of where it is going. I do not think we could have achieved this without her and would thoroughly recommend, and wish for, a librarian involvement on future projects".

Nicola Forsyth

Lead Colorectal cancer Nurse Specialist Joint Lead for the Colorectal Cancer MDT, Taunton and Somerset NHS Foundation Trust

[Skills & Knowledge \(PKSB\)](#)

[Generic Person Specification](#)

[60 seconds with...](#)

[Valerie Owen](#)

[Library & Knowledge Officer](#)