

#KNOWVEMBER18

KNOWLEDGE MANAGEMENT FOR HEALTH

05.09.2018

MERCURE EXETER SOUTHGATE HOTEL, SOUTHERNHAY EAST, EXETER, EX1 1QF

9.30

Arrival and registration

10.00

Introduction

Natalie Gabe, Hampshire Healthcare Library Service

10.15

Knowledge management in context

Sue Robertson, Health Education England

This introduction will set-out a basic working definition of knowledge management, for us to use throughout the day; set the context as to why knowledge management is important to meet the current challenges facing healthcare and update you on the work that has been done within Knowledge for Healthcare to mobilise knowledge for organisations, healthcare professionals and librarians.

10.50

Knowledge management in the region

Ben Vella, University Hospitals Bristol NHS Foundation Trust
Cate Newell, Royal Devon and Exeter NHS Trust

A look at how University Hospitals Bristol NHS Foundation Trust used a speed-dating exercise to give people the opportunity to meet some new faces from departments in close proximity but rarely communicate with.

Find out how Exeter Health Library collaborated with the Research & Development department to create an institutional repository for research publications authored by RD&E staff, used to improve the collation of research publication data for R&D reporting, as well as showcasing trust research outputs.

11.30

Randomised coffee trial

RCTs are a simple and effective way to connect people to each other within an organisation. During the afternoon break, you'll have a chance to participate in an RCT and experience it for yourself.

11.45

Knowledge café

Hong-Anh Nguyen, The King's Fund

This session will give delegates a chance to participate in a knowledge café. The discussion will centre around implementing knowledge management and will allow delegates to explore the issues around implementation and understand how the knowledge café format is a valuable KM tool.

12.45 - LUNCH

1.30

After action reviews

Steph Grey, Public Health England
Caroline de Brún, Public Health England

An AAR is a structured debriefing process for a team to learn lessons following a project or event and identify how it could be done better in future. During this hour-long interactive session we will learn about the process and carry out an After Action Review, giving you the option to ask questions in a practice situation and gain the confidence to implement this tool in your own workplaces.

2.30 - AFTERNOON BREAK

2.45

Using the Evidence and Knowledge Self-Assessment Tool

Alison Day, NHS East Dorset Library and Knowledge Service

This session will introduce the tool to build confidence to make use of the tool in local organisations. The objectives of the session are to understand the benefits of using the tool, practice working through the tool and to develop a plan for how you will use the tool locally.

3.45

Closing remarks

Natalie Gabe, Hampshire Healthcare Library Services

3.55 – CLOSE