

#KNOWVEMBER18

KNOWLEDGE MANAGEMENT FOR HEALTH

13.09.2018

CARRIAGEWORKS THEATRE, 3 MILLENNIUM SQUARE, LEEDS LS2 3AD

9.30

Arrival and registration

10.00

Introduction

Knowvember North project team

Knowledge management in context

David Stewart, Health Education England

This introduction will set-out a basic working definition of knowledge management, for us to use throughout the day; set the context as to why knowledge management is important to meet the current challenges facing healthcare and update you on the work that has been done within Knowledge for Healthcare to mobilise knowledge for organisations, healthcare professionals and librarians.

10.20

Using the Evidence and Knowledge Self-Assessment Tool

Emily Hopkins, Health Education England

This session will introduce the tool to build confidence to make use of the tool in local organisations. The objectives of the session are to understand the benefits of using the tool, practice working through the tool and to develop a plan for how you will use the tool locally.

11.05

Hosting a randomised coffee trial to empower staff to make connections, network and collaborate

Victoria Treadaway, Wirral University Teaching Hospitals

A randomised coffee trial is a simple but effective knowledge sharing activity that can enable people to make connections, widen their professional networks and learn from each other. Victoria will share her reflections from coordinating an RCT in an acute hospital setting and offer top tips for others wanting to undertake similar activities.

11.25

Randomised coffee trial

RCTs are a simple and effective way to connect people to each other within an organisation. During this session, you'll have a chance to participate in an RCT and experience it for yourself.

There will be an opportunity for refreshments and a comfort break during this session.

11.55

Bitesize knowledge management

Caroline Storer, NHS Digital

Some ideas and tips to capture and share knowledge using knowledge management techniques and initiatives we have tried at NHS Digital. Some are formal techniques, others are simpler 'quick wins'.

Before you go...! Harvesting and harnessing staff knowledge

Suzanne Wilson, Northumberland, Tyne and Wear NHS Foundation Trust

If staff are our greatest asset, we need to ensure knowledge doesn't leave when they do. Suzanne and her colleagues from Northumberland, Tyne and Wear NHS Foundation Trust are testing and implementing a knowledge retention toolkit for leavers to ensure knowledge is shared and organisational memory developed.

12.35 – LUNCH

1.20

Knowledge management at NHS England: working with the Sustainable Improvement Team

Andrew Lambe, Fiona Anthoney and Jo Shaw, NHS England

An overview of our 5Cs (consultancy, capability, collaborate, content and curate) and the knowledge service we offer to the Sustainable Improvement team and NHS England colleagues.

The fishbowl conversation as a mechanism for knowledge sharing

Tracey Pratchett, Lancashire Teaching Hospitals NHS Trust
Victoria Treadaway, Wirral University Teaching Hospitals

A fishbowl conversation is a novel way to discuss hot topics and share knowledge from a variety of perspectives. Tracey and Victoria have facilitated fishbowl conversations with various groups of people including doctors, librarians and researchers. They will share their reflections on planning and delivering fishbowls in different settings and offer tips on why and when a fishbowl might be an alternative to others knowledge sharing methods.

Know it all? Knowledge management at NHS RightCare

Helen Outhwaite, NHS RightCare

This session will share experiences of delivering knowledge management to support a large scale change programme at NHS England. Hear practical solutions and insights on positioning and explaining your KM offer, bringing people together to share what they know, incorporating KM processes to improve decision making, and using technology such as Office 365 to your advantage.

2.20

Knowledge cafe

Knowvember North project team

This session will give delegates a chance to participate in a knowledge café. The discussion will centre around implementing knowledge management and will allow delegates to explore the issues around implementation and understand how the knowledge café format is a valuable KM tool.

There will be an opportunity for refreshments and a comfort break during this session.

3.15

Knowvember pledges

Sign up to pledge to carry out a knowledge management activity during November within your own organisation.

3.30 – CLOSE