

#KNOWVEMBER18

KNOWLEDGE MANAGEMENT FOR HEALTH

12.09.2018

MALET SUITE, SENATE HOUSE, MALET STREET, LONDON WC1E 7HU

9.30

Arrival and registration

10.00

Introduction

Hong-Anh Nguyen, The King's Fund

10.15

Knowledge management in context

Louise Goswami, Health Education England

This introduction will set-out a basic working definition of knowledge management, for us to use throughout the day; set the context as to why knowledge management is important to meet the current challenges facing healthcare and update you on the work that has been done within Knowledge for Healthcare to mobilise knowledge for organisations, healthcare professionals and librarians.

10.45

KnowledgeShare: personal evidence updates

Elaine Watson, Brighton and Sussex NHS Library and Knowledge Service

A case study of KnowledgeShare, a system to send personalised updates about new high-level evidence and policy documents.

11.05 - MORNING BREAK

11.20

Knowledge café

Hong-Anh Nguyen, The King's Fund

Rachel Cooke, Surrey and Sussex Healthcare NHS Trust

This session will give delegates a chance to participate in a knowledge café. The discussion will centre around implementing knowledge management and will allow delegates to explore the issues around implementation and understand how the knowledge café format is a valuable KM tool.

12.20 - LUNCH

1.15

After action reviews

Steph Grey, Public Health England

An AAR is a structured debriefing process for a team to learn lessons following a project or event and identify how it could be done better in future. During this hour-long interactive session we will learn about the process and carry out an After Action Review, giving you the option to ask questions in a practice situation and gain the confidence to implement this tool in your own workplaces.

2.15

Randomised coffee trial

RCTs are a simple and effective way to connect people to each other within an organisation. During the afternoon break, you'll have a chance to participate in an RCT and experience it for yourself.

2.35

Using the Evidence and Knowledge Self-Assessment Tool

Rachel Cooke, Surrey and Sussex Healthcare NHS Trust

This session will introduce the tool to build confidence to make use of the tool in local organisations. The objectives of the session are to understand the benefits of using the tool, practice working through the tool and to develop a plan for how you will use the tool locally.

3.20

Closing remarks

Hong-Anh Nguyen, The King's Fund

3.35 – CLOSE